



HELP US BETTER SERVE YOU.

We are switching to a new paperless check-in system that will help us us better understand your needs, improve our services, and advocate for more funding and support – so we can offer you better resources. Mahalo for your kōkua!

▶ WHAT INFORMATION ARE WE COLLECTING?



BASIC INFO

Your address, email and/or phone number, and names of all household members.



DEMOGRAPHICS

Gender, ethnicity and birthdate of all household members.



INDIVIDUAL NEEDS

In the future, we'll be asking additional questions about needs such as dietary restrictions.

Proxies - If you're picking up food for someone else, please be ready to provide this information for the household you are picking up food for.

▶ WHY ARE WE COLLECTING THIS INFORMATION?



IMPROVE SERVICES

By providing your information, you'll help us tailor our services to better support your needs.



ADVOCATE FOR YOU

By providing your information, you'll help us get more funding and support to better serve you.

▶ PRIVACY - YOUR RIGHTS & OUR COMMITMENT TO YOU



SAFETY & SECURITY

Our system has security similar to your bank, keeping your information confidential and private.

Reporting is anonymous, so your specific information and details are kept private.



RESPECT

We will always treat you and your information with dignity and respect.

You will never be refused service or discriminated against based on your answers.